



THE TEAM YOU TRUST®

OUR COMPLETE COMMITMENT TO YOU!

At Big O Tires we're committed to providing complete and total satisfaction. That's why we back our tires with one of the most comprehensive warranty and service policies available in the marketplace today. We stand behind every tire we sell!

Big O Brand Tires – Limited Lifetime of Tire Protection

Every new Big O brand tire (with the Big O name on the sidewall) comes with the following warranty protection and service package:

- **3-Year Full Free Repair or Replacement Road Hazard Warranty:** If your Big O brand tire suffers a non-repairable puncture due to a road hazard during the first 3-years of service, we'll replace it at no charge.*
- **3-Year Full Free Replacement Workmanship & Materials Warranty:** If your Big O brand tire suffers a non-repairable defect in workmanship or materials during the first 3-years of service, we'll replace it at no charge.*
- **3-Year Free 24/7 Flat Tire Changing Assistance and Reimbursable Benefits:** Your new Big O brand tire comes with nationwide 24/7 roadside assistance coverage for 3 years from the date of purchase. Toll Free: 800-351-8545. See back for details or visit www.bigoroadside.com
- **Limited Lifetime Prorated Repair or Replacement Coverage:** After 3-Years, we've still got you covered with our limited prorated repair or replacement warranty for road hazards or workmanship & materials for the useful life** of the tire.
- **Free Rotation and Rebalance for the Useful Life of the Tire:** We want you to get maximum tread life from your Big O brand tire, so we'll rotate & rebalance your tires every 5000 miles for the useful life of the tire.
- **Free Flat Repair Coverage for the Useful Life of the Tire:** If we sold it, we'll repair it! We want to make sure that every Big O brand Tire is repaired in accordance with guidelines established by the RMA (Rubber Manufacturers' Association) Puncture Repair Procedures.
- **Limited Mileage Warranty:** Your Big O brand tire is covered by a limited mileage warranty for _____ miles.

Please refer to the back of your Big O Tires invoice for complete warranty details.

Other New Tires (Non-Big O Brand) – Basic Warranty Protection

Other New Tires (Non-Big O Brand) come with the following warranty & service coverage:

- **Manufacturer's Limited Workmanship & Materials Warranty:** If a tire suffers a non-repairable defect in workmanship or materials, it will be warranted in accordance with the terms and conditions of the manufacturer's warranty.
- **Free Rotation Every 5,000 Miles and Free Flat Repairs for the Useful Life of the Tire**
- **Limited Mileage Warranty:** Your non-Big O brand tire is covered by a limited mileage warranty for _____ miles.

Please refer to the back of your Big O Tires invoice for complete warranty details.

Optional Tire Protection Package (TPP)

Available for new non-Big O brand tires at the time of purchase. If purchased along with your new non-Big O brand tires, this optional Tire Protection Package (TPP) provides you with the same comprehensive coverage that comes with every Big O brand tire. Coverage includes:

- **3-Year Full Free Repair or Replacement Road Hazard Warranty** **Big O Tires Store No.:** _____
- **3-Year Full Free Replacement Workmanship & Materials Warranty**
- **3-Year Free 24/7 Flat Tire Changing Assistance and Reimbursable Benefits** **Purchase Date:** _____
- **Limited Lifetime Prorated Repair or Replacement Coverage**
- **Free Rotation and Rebalance for the Useful Life of the Tire** **Big O Tires Invoice No.:** _____
- **Free Flat Repair Coverage for the Useful Life of the Tire**

You can get the best coverage in the business for just pennies a day. **Customer Name:** _____

Salesperson's Name: _____ Signature: _____ Purchase Date _____

We've got you covered across the U.S.A. Our Warranty and Service Protection policies are honored at over 1200 Big O Tires, Tire Kingdom, Merchant's Tire and NTB locations across America. So, no matter where you go, drive with the confidence of knowing you are riding on one of the best protected and backed tires on the road today. **Thank You For Your Business!**

* Installation charges (mounting, initial balance and valve stems) apply at the time of purchase, and at the time of tire replacement, and may vary by location. Local or state new tire fee extra. Tire disposal fees extra. Plus 10% shop fee based on pre-invoiced retail price, not to exceed \$35 on installation charges. See store associate for details.

**Useful life of the tire means more than 2/32 of an inch of remaining tread groove depth or six years from the date of the original purchase of the tire, whichever comes first.